

Privacy Policy

Introduction

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website, booking platform/ app, or participate in our services.

Padel Dome (referred to herein as "we"/ "us") is committed to protecting the privacy of our users.

Information We Collect

1. **Personal Information:**

This includes information such as your name, email address, phone number, and payment details when you book a court, register with us, request further information or make a purchase.

2. **Usage Data:**

We may collect information about how you use our website, such as pages visited, time spent on the site and each page, and browsing patterns.

3. **Device Information:**

This may include your IP address, device type, and browser information.

4. **Location Data:**

If you enable location services on your device, we may collect your location data to provide location-specific information.

How We Use Your Information

1. **Provide Services:**

We use your information to process bookings, register you for tournaments or lessons, provide customer support.

2. **Communicate:**

We may use your information to send updates about bookings, promotions, events, or changes to our policies.

3. **Improve Services:**

We analyse usage data to understand how our services are used and identify improvements.

4. Personalize Experience:

We may use information to tailor your experience on our website or in communications.

Sharing Your Information

1. Service Providers:

We may share your information with third-party service providers who help us operate our services (e.g., email marketing providers, payment processors).

2. Legal Reasons:

We may disclose your information if required by law, to protect our rights, or in the case of a legal investigation.

Your Rights

1. Access and Correction:

You have the right to request access to the information we hold about you and have it corrected if inaccurate.

2. Opt-Out:

You may opt-out of receiving marketing communications from us by following the unsubscribe instructions provided in those communications.

Security

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, or misuse.

Children's Privacy

Our services are not intended for children under the age of 13 (or another age limit within your jurisdiction). We do not knowingly collect personal information from children.

Changes to Policy

We may update this Privacy Policy from time to time. We'll notify you of any changes by posting the new policy on our website.

Contact Us

If you have questions about this Privacy Policy, please contact us at

info@padeldome.ie

